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BEFORE THE ARIZONA CORPORATION COMMISSION

MIKE GLEASON
Chairman
WILLIAM MUNDELL
Commissioner
JEFF HATCH-MILLER
Commissioner
KRISTIN MAYES
Commissioner
GARY PIERCE
Commissioner

AT CORP COMMISSION
DOCKET CONTROL

IN THE MATTER OF THE INVESTIGATION
INTO PREFERRED CARRIER
ARRANGEMENTS AND OTHER
POTENTIALLY ANTICOMPETITIVE
PRACTICES INVOLVING SERVICE TO
RESIDENTIAL OR BUSINESS
DEVELOPMENTS.

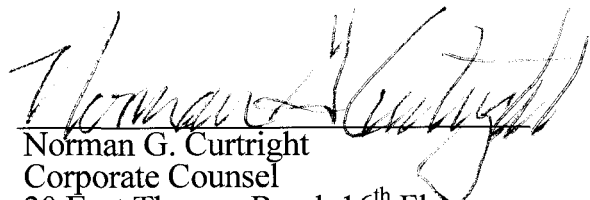
DOCKET NO. T-00000k-04-0927

QWEST CORPORATIONS'
RESPONSE TO STAFF'S ISSUES LIST

Qwest Corporation ("Qwest") files herewith the attached responses to the Staff's Issues
List, pursuant to the Procedural Order issued November 29, 2007.

RESPECTFULLY SUBMITTED, this 1st day of February, 2008.

QWEST CORPORATION

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Arizona Corporation Commission
DOCKETED

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2 February, 2008, with:

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6 Phoenix, AZ 95007

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8 This 1st day of February, 2008 to:

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Arizona
T-00000K-04-0927
STF 01-PPA-001

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-001

What do you believe the scope of this proceeding should be and what issues should the Commission address with respect to the use of preferred provider/preferred carrier/marketing agreements in master planned communities?

RESPONSE:

Qwest believes that the scope of this proceeding should be limited to access to regulated telephone services in master planned communities.

Arizona
T-00000K-04-0927
STF 01-PPA-002

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-002

Does your company enter into preferred provider/preferred carrier agreements with property owners/developers of master planned communities that address issues associated with:

- a. The installation of telecommunications network facilities?
- b. The price associated with the installation of those facilities?
- c. Marketing of telecommunications services?
- d. Distribution of sales literature?
- e. Statements regarding the property owner/developer's "preferred" provider of telecommunications services?
- f. Incentives to the property owner/developer to encourage end user customers to obtain telecommunications service from the "preferred" provider of telecommunications services?

RESPONSE:

It is important to place preferred provider marketing agreements in context. When it comes to communications services available to their customers, developers are primarily interested in high speed Internet access and video capabilities. Unless the development is in completely unserved territory, they assume that generally ubiquitous POTS will be available. Thus, in relation to telecommunications services, advanced services are the most central to the preferred provider concept. To the extent POTS is addressed, it is because POTS capability is inherent in the advanced services infrastructure and rounds out the marketing bundle of the "triple play"— video, internet, and voice.

In response to PPA 1-2(c) through (f), Qwest Corporation (!Qwest!) states that it enters into preferred provider marketing agreements with master planned community developers and such agreements address the issues listed in STF 1-2(c) through (f)

In response to PPA 1-2 (a) and (b), Qwest states that matters related to the Qwest Provisioning Agreement for Housing Development (PAHD) tariff which are part of the standard process for new developments, are sometimes addressed in the preferred provider marketing agreement for the convenience of having a single contract document; however, the terms of the PAHD including the price associated with the installation of local exchange telephone network facilities, are materially the same as the PAHD arrangements that exist for any development.

Arizona
T-00000K-04-0927
STF 01-PPA-003

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-003

Please describe what you would characterize as a preferred provider/preferred carrier agreement. Please describe in detail the provisions of any preferred provider/preferred carrier agreement that you have entered into with property owners/developers of master planned communities.

RESPONSE:

Qwest considers preferred provider agreements to be a type of marketing agreement. The marketing agreements Qwest enters provide for Qwest to conduct on-site sales activity, and obligate the developer or property owner (someone other than the end-user, such as a developer) to market Qwest services to residents. The provisions of such agreements are highly confidential and have previously been provided to the Commission Staff under the terms of a protective agreement.

Arizona
T-00000K-04-0927
STF 01-PPA-004

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-004

If your response to PPA 1-2 is in the affirmative, please describe any revenue sharing provisions from such agreements. Are revenue sharing provisions a standard or typical provision in such agreements?

RESPONSE:

The typical agreements do not provide for revenue sharing.

Arizona
T-00000K-04-0927
STF 01-PPA-005

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-005

Please describe what you would characterize as a marketing agreement. Please describe in detail the provisions of any marketing agreement that you have entered into with property owners/developers of master planned communities.

RESPONSE:

Qwest considers preferred provider agreements to be a type of marketing agreement. The marketing agreements Qwest enters provide for Qwest to conduct on-site sales activity, and obligate the developer (someone other than the end-user) to market Qwest services to residents. The provisions of the marketing agreements are Highly Confidential. Specimen copies of the agreements have previously been provided to the Commission Staff under the terms of a protective agreement.

Arizona
T-00000K-04-0927
STF 01-PPA-006

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-006

Please provide the following information for each preferred provider/preferred carrier/marketing agreement with master planned communities signed since April 1, 1998 to current within the State of Arizona. Please provide all information in excel, spreadsheet, electronic file format. Each item named below should be taken to represent a column heading in an excel spreadsheet:

- a. The name and date of each agreement.
- b. The name of the master planned community.
- c. The name of each party participating in the agreement.
- d. A contact name corresponding to the name of each party participating in the agreement.
- e. The address of the contact name corresponding to the name of each party participating in the agreement.
- f. The phone number of the contact name corresponding to the name of each party participating in the agreement.
- g. The signing (From) date of the agreement.
- h. The ending (To) date of the agreement.
- i. The number of residential units, homes, main accounts or lines expected to be covered by the agreement.
- j. The number of business units, main accounts or lines expected to be covered by the agreement.

RESPONSE:

This question requires the production of Highly Confidential Information, which has previously been provided to the Commission Staff (on 12/2/2005 and 3/23/2007) under the terms of a protective agreement.

Arizona
T-00000K-04-0927
STF 01-PPA-007

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-007

Have you entered into an agreement that prohibits property owners/developers from marketing the services of other telecommunications service providers within such master planned communities?

RESPONSE:

For the purpose of this response, Qwest defines property owners as someone other than the end user, such as the developer. Yes; however, the marketing restriction is limited to the developer for the specific master planned community and does not limit other means that may be available to other telecom providers to market their services, including, but not limited to direct mail and door-to-door sales in the development. Additionally, the competing service providers have a multitude of other ways to market their services, including television, radio, print, outdoor advertising, yellow pages, and the like.

Arizona
T-00000K-04-0927
STF 01-PPA-008

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-008

Can property owners/developers who have preferred provider/preferred carrier/marketing agreements with you, distribute, or allow to be distributed, the advertising literature of any other telecommunications company within such master planned communities?

RESPONSE:

No, Qwest would consider such actions by the owners/developers who have preferred provider agreements with Qwest to be precluded by such agreements. However, such provisions can not preclude competitive providers from marketing directly to residents in the communities.

Arizona
T-00000K-04-0927
STF 01-PPA-009

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-009

If your response to PPA 1-10 is negative, please indicate whether you consider such terms to be anti-competitive from the end-users' perspective and the rationale for your position.

RESPONSE:

See Qwest's response to PPA 1-10.

If this question was intended to refer to PPA 1-008, Qwest's response is that its marketing agreements are not anti-competitive from the end-users' perspective for the reasons stated in responses 7, 8, and 13.

Arizona
T-00000K-04-0927
STF 01-PPA-010

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-010

Do your agreements include services other than telecommunications services?

RESPONSE:

Yes. Qwest Preferred Provider Agreements can include, high speed internet service, wireless telephone service, cable TV service or satellite TV service. Generally, the developers are interested primarily in the high speed Internet service and the video services, since POTS is generally ubiquitous. Several of these services are provided by different corporate entities. For instance, Qwest Broadband Services, Inc. provides Qwest Choice OnLine and Qwest Choice TV.

Arizona
T-00000K-04-0927
STF 01-PPA-011

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-011

What consideration do property owners/developers of master planned communities receive as compensation for entering into preferred provider/preferred carrier/marketing agreements with telecommunications carriers?

RESPONSE:

The fees paid as compensation are Highly Confidential Information.

Arizona
T-00000K-04-0927
STF 01-PPA-012

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-012

Do your agreements include items such as exclusive marketing rights which limits the ability of your competitors to market their services in areas where you have entered into agreements with the property owners/developers of master planned communities?

RESPONSE:

See Qwest's response to PPA 01-007 and 008 in this docket.

Arizona
T-00000K-04-0927
STF 01-PPA-013

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-013

Should preferred provider/preferred carrier/marketing agreements be allowed in master planned communities, and in your opinion, are they in the public interest? Please elaborate.

RESPONSE:

Yes, preferred provider marketing agreements are in the public interest. Qwest believes that appropriately structured preferred provider marketing agreements can be entirely beneficial to competition, for deployment of advanced telecommunications services, and are cost-effective for customers, developers, and providers alike. The preferred provider marketing agreements Qwest enters promote co-marketing between the telecommunications provider and the property developer. These types of co-marketing agreements are common in commercial practice. For example, airlines and rental cars, and retailers and competing suppliers such as Best Buy and DIRECTV. There are a number of competition-enhancing benefits to the kind of preferred provider marketing agreements Qwest enters. First, they provide developers with incentives to ensure that advanced communications infrastructure can be completed at the same time as other construction efforts. Second, preferred provider marketing agreements can enable providers to install and deploy advanced services and video services that might not be cost-justified without the higher penetration levels that can result from preferred provider marketing agreements. Developers are benefited because the attractiveness of their product--the homes--is enhanced by the availability of the advanced services and video services. Also, preferred provider marketing agreements enable greater communications between provider and consumer than would otherwise occur, as consumers have an additional, and sometimes more convenient source for obtaining information about services. These agreements are clearly in the public interest.

Arizona
T-00000K-04-0927
STF 01-PPA-014

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-014

Please provide a copy of a "standard" preferred provider/preferred carrier/marketing agreement that you have entered into, and any associated or related agreements governing your provision of service to a master planned community.

RESPONSE:

Sample copies of such agreements have previously been provided to the Staff as Highly Confidential Information, under the terms of a protective agreement.

Arizona
T-00000K-04-0927
STF 01-PPA-015

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-015

What are your standard terms for the installation of facilities in a master planned community?

RESPONSE:

The terms are established by the PAHD tariff. See Qwest's response to PPA 01-002(a) and (b) above.

Arizona
T-00000K-04-0927
STF 01-PPA-016

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-016

What are the benefits to the telecommunications service provider of entering into preferred provider/preferred carrier/marketing agreements in master planned communities? What, if any, are the disadvantages?

RESPONSE:

See Qwest's response to PPA 01-02 and 013.

Arizona
T-00000K-04-0927
STF 01-PPA-017

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-017

What are the benefits to the property owner/developer of entering into preferred provider/preferred carrier/marketing agreements in master planned communities? What, if any, are the disadvantages?

RESPONSE:

See Qwest's response to No. 13.

Arizona
T-00000K-04-0927
STF 01-PPA-018

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-018

What is the standard term (months or years) of a preferred provider/preferred carrier/marketing agreement with a property owner/developer of a master planned community?

RESPONSE:

5-10 years.

Arizona
T-00000K-04-0927
STF 01-PPA-019

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-019

Are third party telecommunications companies allowed to provide service over facilities that are used to provide services that are covered by a preferred provider/preferred carrier/marketing agreement in master planned communities? If your answer is in the affirmative, under what rates, terms and conditions is this allowed?

RESPONSE:

Yes, for Qwest Corporation (QC) (ILEC) facilities in QC service territory CLECs can provide local exchange telecom services by reselling Qwest services, by purchasing unbundled network elements, or by purchasing unbundled network elements and the Qwest Platform Plus product. The rates, terms and conditions are published and offered on a nondiscriminatory basis. Other providers such as Cox do not have this requirement.

Arizona
T-00000K-04-0927
STF 01-PPA-020

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-020

Do you enter into other agreements, other than preferred provider/preferred carrier/marketing agreements, with property owners/ developers of master planned communities that relate to the provision of telecommunications services? If so, please describe these agreements.

RESPONSE:

Yes, as provided for in Qwest's tariffs filed at the Commission. See Qwest's response to PPA 01-002 in this docket.

Arizona
T-00000K-04-0927
STF 01-PPA-021

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-021

Do you believe preferred provider/preferred carrier/marketing agreements provide an impediment to the ability of end users to purchase telecommunications services in a competitive market? Please explain why you believe that they do or do not impede customers' access to a competitive telecommunications marketplace.

RESPONSE:

No, not when the marketing agreements are for Qwest Corporation where it serves as an ILEC. A customer can always choose a CLEC when Qwest Corporation is a preferred provider because Qwest has an obligation to make its network open to competitors. The rates, terms and conditions are published and offered on a nondiscriminatory basis. Other providers such as Cox do not have this requirement.

Arizona
T-00000K-04-0927
STF 01-PPA-022

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-022

Do you believe that the use of preferred provider/preferred carrier agreements in master planned communities are anti-competitive? Please explain the basis for your belief.

RESPONSE:

No. Please see Qwest's response to PPA 01-013 in this docket. However, where a carrier has negotiated preferred status in a master planned community and does not open its network to competitors, other carriers should be free from the obligation to serve customers if it is uneconomical to do so.

Arizona
T-00000K-04-0927
STF 01-PPA-023

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-023

Do you believe that exclusive marketing agreements which prevent property owners/developers from marketing a competitor's services in master planned communities are anti-competitive? Please explain the basis for your belief.

RESPONSE:

No, not when the preferred provider opens its network to other LECs. See Qwest's responses to 7, 8, and 13, and 21 and 22.

Arizona
T-00000K-04-0927
STF 01-PPA-024

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-024

Do your preferred provider/preferred carrier/marketing agreements used in master planned communities contain a condition that the terms and conditions of the agreement are confidential?

RESPONSE:

Yes. The terms and conditions of the preferred provider marketing arrangements embodied in the subject agreements are Highly Confidential.

Arizona
T-00000K-04-0927
STF 01-PPA-025

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-025

Has the ability to access customers in master planned communities been impeded by the existence of a preferred provider/preferred carrier/marketing agreement between one of your competitors and a property owner/developer?

RESPONSE:

Qwest would not normally be aware if a preferred provider agreement is the reason that it has been denied access.

Arizona
T-00000K-04-0927
STF 01-PPA-026

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-026

Other than preferred provider/preferred carrier/marketing agreements, are there other customer access problems in master planned communities?

RESPONSE:

Yes. There are apartment complexes, commercial developments and residential subdivisions where access problems occur. More specifically, circumstances exist where Qwest has been denied rights of way access to cross commercial properties to bring facilities into a commercial building. Additionally, there are apartment complexes where Qwest has facilities deployed into a main point of presence room but the wiring beyond the main room is owned by another provider that has either denied use by Qwest, or has required Qwest to pay unacceptably high lease rates to complete the circuit. Also, there are circumstances where developers have closed subdivision trenches without notifying Qwest regarding the trenches or the timeline for opening or closing.

Arizona
T-00000K-04-0927
STF 01-PPA-027

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-027

Are there property owners/developers of master planned communities that impose restrictions on your ability to gain access to a right of way? Please describe any such restriction.

RESPONSE:

Yes. See Qwest's response to PPA No. 6.

Arizona
T-00000K-04-0927
STF 01-PPA-028

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-028

Does your company utilize preferred provider/preferred
carrier/marketing agreements in master planned communities within
other States?

RESPONSE:

Yes.

Arizona
T-00000K-04-0927
STF 01-PPA-029

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-029

Has the use of preferred provider/preferred carrier/marketing agreements in master planned communities been addressed or investigated by any other regulatory agency to your knowledge? If you are aware of any such proceeding, please provide the name of the agency, the docket number of the proceeding, and any other information you may have regarding the status of the case.

RESPONSE:

Qwest is aware of the following dockets regarding preferred provider agreements.

Nebraska Public Service Docket No. C2534/PI 50 (2001/2002), and FCC
WT Docket No. 99-217.

See also FCC Report and Order and Further Notice of Proposed Rulemaking, adopted October 31, 2007, released November 13, 2007: FCC MB Docket No. 07-51, *In the Matter of Exclusive Service Contracts for Provision of Video Services in Multiple Dwelling Units and Other Real Estate Developments*.

Arizona
T-00000K-04-0927
STF 01-PPA-030

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-030

Have there been any court proceedings involving preferred provider/preferred carrier/marketing agreements in master planned communities that you are aware of? If your response is in the affirmative, please provide a case number and cite, if available.

RESPONSE:

Not to Qwest's knowledge.

Arizona
T-00000K-04-0927
STF 01-PPA-031

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-031

Are you aware of any States that have enacted laws concerning the use of preferred provider/preferred carrier/marketing agreements in master planned communities? If yes, please provide a copy of the state laws with your response.

RESPONSE:

Qwest has not surveyed the state laws.

Arizona
T-00000K-04-0927
STF 01-PPA-032

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-032

Do you believe such arrangements should be, or are, unlawful? Please explain your response.

RESPONSE:

No. See Qwest's response to PPA 01-013 in this docket.

Arizona
T-00000K-04-0927
STF 01-PPA-033

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-033

Are business lines/customers treated differently than residential lines/customers within a master planned community that is under a preferred provider/preferred carrier/marketing agreement? If your response is in the affirmative, please explain how the treatment differs.

RESPONSE:

No.

Arizona
T-00000K-04-0927
STF 01-PPA-034

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-034

Please provide a sample of all marketing literature distributed by the property owner/developer and your company regarding the provision of telephone service to a master planned community covered under a preferred provider/preferred carrier/marketing agreement.

RESPONSE:

See Attachments A - J which are examples of Qwest's marketing literature.

Arizona
T-00000K-04-0927
STF 01-PPA-035

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-035

Please provide copies of all unique marketing compensation schedules that were included in final preferred provider/preferred carrier/marketing agreements for all master planned communities served by your company. Each unique marketing compensation schedule should be accompanied with the name of the master planned community for which it applies. (For the purposes of this proceeding, please assume that a marketing compensation schedule is any description of revenue sharing terms and conditions or payments to property owners/developers of master planned communities by providers for services intended to increase or facilitate the penetration of telecommunications products and services.)

RESPONSE:

The typical agreements do not provide for revenue sharing. The fees paid as compensation are Highly Confidential Information.

Arizona
T-00000K-04-0927
STF 01-PPA-036

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-036

Has your company ever entered into preferred provider/preferred carrier/marketing agreements for master planned communities that included capital contributions provided to your company or any affiliates? (For the purpose of this proceeding, please assume that a capital contribution is any payment by cash, check or bank transfer.) If your response is in the affirmative, please provide the following:

- a. The amount of capital contribution.
- b. The name of the property owner/developer of the master planned community.
- c. The name of the master planned community for which the capital contribution applies.

RESPONSE:

No. Qwest has not entered into any preferred provider marketing agreements in Arizona requiring developers to provide capital contributions. This response is exclusive of any capital contributions (whether consisting of cash or in-kind services such as the provision of trenching and conduits) that Qwest may require of customers or developers under Section 4 of its tariffs.

Arizona
T-00000K-04-0927
STF 01-PPA-037

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-037

Has your company ever engaged in discussions with property owners/developers of master planned communities that included any form of private easement? If your response is in the affirmative, please provide the following:

- a. The timeframe of such discussions.
- b. The name of the property owners/developers involved in such discussions.
- c. The name of the master planned community corresponding to such discussions.
- d. Who initiated such discussions.
- e. Whether or not your company entered into an agreement that included a private easement. If not, please explain why not.

RESPONSE:

No. Qwest understands that this question is intended to ask about situations in which the developer has established private easements for communications services in lieu of platted public utility easements, such as those which were at issue in the matter of Accipiter v. Cox, Docket No. T-03471A-05-0064. Further, Qwest states that its preferred provider marketing agreements do not establish the exclusive right to place facilities in the development or the exclusive right to provide services in the development. As stated by Qwest in its response to STF 01-005, Qwest's preferred provider agreements are marketing agreements.

Arizona
T-00000K-04-0927
STF 01-PPA-038

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-038

Has your company ever entered into preferred provider/preferred carrier/marketing agreements with property owners/developers of master planned communities that included any form of private easement? If your response is in the affirmative, please provide the following:

- a. The timeframe of such discussions.
- b. The name of the property owners/developers involved in such discussions.
- c. The name of the master planned community corresponding to such discussions.

RESPONSE:

No. Qwest understands that this question is intended to ask about situations in which the developer has established private easements for communications services in lieu of platted public utility easements, such as those which were at issue in the matter of Accipiter v. Cox, Docket No. T-03471A-05-0064.

Arizona
T-00000K-04-0927
STF 01-PPA-039

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-039

Has your company ever engaged in discussions with property owners/developers of master planned communities that included any form of license fees required to provide telecommunications services? If your response is in the affirmative, please provide the following:

- a. The timeframe of such discussions.
- b. The name of the property owners/developers involved in such discussions.
- c. The name of the master planned community corresponding to such discussions.
- d. Who initiated such discussions.
- e. Whether or not your company entered into an agreement that included license fees. If not, please explain why not.

RESPONSE:

No.

Arizona
T-00000K-04-0927
STF 01-PPA-040

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-040

Has your company ever entered into preferred provider/preferred carrier/marketing agreements with property owners/developers of master planned communities that included any form of license fees required to provide telecommunications services? If your response is in the affirmative, please provide the following:

- a. The timeframe of such discussions.
- b. The name of the property owners/developers involved in such discussions.
- c. The name of the master planned community corresponding to such discussions.

RESPONSE:

No.

Arizona
T-00000K-04-0927
STF 01-PPA-041

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-041

For each master planned community, from April 1, 1998 to current, in which your company provides telecommunications services but is not or was not the preferred carrier, please provide the following information in excel, spreadsheet, electronic file format. (Each item named below should be taken to represent a column heading in an excel spreadsheet.)

- a. The name of the master planned community.
- b. The date when your company initiated service in the master planned community.
- c. The name of the preferred provider/preferred carrier serving the master planned community.
- d. Whether the services are provided via resale, facilities-based or both.
- e. The number of units, homes, main accounts or lines that are being served by your company in the master planned community.

RESPONSE:

This request would require the listing of an unidentifiable number of developments. Qwest does not maintain records in a fashion that would provide the information requested. Qwest has no way of knowing which other carriers may have entered into preferred provider agreements in various communities.

Arizona
T-00000K-04-0927
STF 01-PPA-042

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-042

Do you believe area code boundary changes for master planned communities that cover multiple area codes are in the public interest? If yes, please explain as completely as possible.

RESPONSE:

An area code boundary should not be automatically subject to change just because a development's borders extend across multiple area codes. Each such instance of potential area code boundary change is unique, requiring a public interest analysis of the community interest, geographical considerations, municipal and county boundaries, growth, and network arrangements. Other factors that must be taken into account are the preservation of numbering resources, customer service, and business benefits. Area code boundary changes for developments that cover multiple area codes may not always benefit the public interest. Any request for an area code boundary change should be considered by the Commission on a case by case basis, and involve all industry participants.

Arizona
T-00000K-04-0927
STF 01-PPA-043

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-043

Would your company support the elimination of preferred provider/preferred carrier/marketing agreements in master planned communities under any circumstance? If yes, please explain as completely as possible.

RESPONSE:

Qwest does not support the elimination of preferred provider (marketing) agreements in master planned communities, for the reasons state in response 13 above.

Arizona
T-00000K-04-0927
STF 01-PPA-044

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-044

Has your company ever considered but not proceeded with filing a complaint before any Commission or taking legal action in matters concerning a preferred provider/preferred carrier/marketing agreement or the provision of services for a master planned community? If yes, please provide the following:

- a. The name of the master planned community.
- b. The relevant date(s) or timeframe.
- c. Why the company chose not to file a complaint before the Commission or take legal action.

RESPONSE:

Qwest has not taken any such actions.

Arizona
T-00000K-04-0927
STF 01-PPA-045

INTERVENOR: Arizona Corporation Commission Staff

REQUEST NO: PPA-045

Has your company ever filed a complaint with any Commission or taken legal action in matters concerning a preferred provider/preferred carrier/marketing agreement or the provision of services for a master planned community? If yes, please provide the following:

- a. The name of the master planned community.
- b. The date the actions or actions were taken.
- c. A copy of each application filed with the Commission and/or each legal proceeding.

RESPONSE:

No.



Local and Long Distance

1. Choose* Home Your phone line, unlimited local calls and any of the following features:

- 1 with Quest*
- Screen*
- Call Forwarding*
- Call Rejection*
- Last Call Return*
- Call Waiting
- Custom Ringing
- Six 411** Directory Assistance Calls

as Low as \$23.99/mo.

as Low* as \$35.99/mo. (AZ only)

Plus taxes and surcharges.

2. Choose* Home Plan

as Low as \$32.99/mo.

as Low* as \$42.99/mo. (AZ only)

Plus taxes and surcharges.

3. Choose* Long Distance

Rate or talk a lot.

Unlimited direct-dialed domestic long-distance calling with no calling restrictions.

10 monthly recurring charge per line.

\$4.99 monthly interstate service fees per account. Free apply January 2000 cap.

Distance offers expires 4/30/00.

4. Choose* International

Unlimited direct-dialed international service to more than 200 countries.

Monthly fee provides discounted prices to more than 200 countries.

For Quest* Home customers.

Plus taxes and surcharges.

5. Call to Mexico

Unlimited calling from your home phone to Mexico 10¢/min. to Mexico.

Plus taxes and surcharges.

6. United Canada Savings*

1) anytime minutes to any Canadian province for a flat monthly fee.

Available in all areas.

Plus taxes and surcharges.

Prices and plan details subject to change.

Call for special offers!



High-Speed Internet

Quest* Choice* On-Line

Includes unlimited, non-click-away service with upload/download speeds up to 256Kbps for one computer, ISP service and 2 personal e-mail accounts. You'll enjoy a dedicated connection and you can talk and surf on the same phone line at the same time.

Without Quest* Choice TV or home phone service \$31.99/month

Plus taxes and surcharges.

Quest* Choice* On-Line Deluxe

Our Fastest Package!

Includes unlimited, non-click-away service with speeds up to 1.5Mbps, support for up to 4 computers simultaneously, ISP service and 5 personal e-mail accounts.

Without Quest* Choice TV or home phone service \$44.99/month

Plus taxes and surcharges.

Standard installation for laptop and portable computers with or without ethernet cards.

Plus taxes and surcharges.



Dial-Up Internet

Quest* Choice* On-Line

Get more done online with Quest* On-Line. Powered by Quest*.

Enhanced online safety features.

Valuable communication services.

Advanced browsing and productivity software.

Get the whole family online with 10 additional e-mail accounts, each with 10 MB of extra storage.

MSN includes powerful virus, hacker, junk e-mail and pop-up protection.

Without a Quest* package \$21.99/month

Plus taxes and surcharges.

*Subject to availability.

Prices and plan details subject to change.

Call for special offers!



Wireless

Find the plan with the right amount of minutes for you and your family, and with combined billing on FREE calling between your Quest* Wireless and home phones when on the network in your home coverage area. Plus, all plans include Caller ID, Domestic Wireless Long Distance and 3-Way Calling. See descriptions below for important details.

Quest* Choice* Wireless Cross Country Plans

Talk anywhere on the network with our nationwide home coverage area.

Cross Country 500 Anytime Minutes \$29.99/mo.

Cross Country 1000 Anytime Minutes \$39.99/mo.

Cross Country 1400 Anytime Minutes \$49.99/mo.

Cross Country 1800 Anytime Minutes \$59.99/mo.

Cross Country 2000 Anytime Minutes \$69.99/mo.

Quest* Choice* Wireless State Plans

Made most of your calls from in-state? These anytime plans are for you.

State 900 Anytime Minutes \$49.99/mo.

State 1100 Anytime Minutes \$59.99/mo.

State 1300 Anytime Minutes \$69.99/mo.

State 1500 Anytime Minutes \$79.99/mo.

State 1700 Anytime Minutes \$89.99/mo.

State 2000 Anytime Minutes \$99.99/mo.

Call rates outside of the customer's home coverage area are state wide on the network.

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Quest* Choice* Wireless Cross Country Plans

Get anytime calling with 10 automatic roaming charges.

Cross Country Plan 400 \$59.99/mo.

Cross Country Plan 800 \$79.99/mo.

Cross Country Plan 1200 \$99.99/mo.

Cross Country Plan 1600 \$119.99/mo.

All plans are per month and do not include taxes and surcharges. Automatic Roaming 0¢/min. charges for all plans, including Quest* Wireless Cross Country Plan, are \$3.00/min. plus applicable long distance charges. Long distance charges vary depending on carrier used. Usage in excess of contracted minutes will be billed at \$3.00/min. except on Quest* Wireless Cross Country Plan where no additional minutes are applied. Plus taxes and surcharges and \$1.75 monthly cost recovery fee per handset. Prices, plans and promotions subject to change.

Quest* Choice* Wireless Features

Caller ID Included

Domestic Wireless Long Distance Included

Three-Way Calling Included

One Number Service complimentary

Voice Messaging Link complimentary

Wireless Voice Messaging complimentary

Free calls between Quest* Wireless and Quest* Home Plans complimentary

Unlimited Nightly/Wednesday Long Distance complimentary

on Quest* Home phone

Add-A-Line

• Add up to 4 additional wireless phones to most Cross Country and State Plans

• Unlimited calling between phones on plan while on network in the home coverage area

Each additional wireless line \$19.99/mo.

Unlimited Nights and Wednesdays

Starting at 8 PM \$3.00/min.

Starting at 7 PM \$10.00/min.

Plus taxes and surcharges and \$1.75 monthly cost recovery fee per handset.

Prices, plans and promotions subject to change.

Prices and plan details subject to change.

Call for special offers!

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GET IT ALL WITH QWEST. PRODUCTS, SERVICES AND SAVINGS!

ARIZONA
DOCKET NO. T-00000K-04-0927
STF 01-034 (PPA)
ATTACHMENT: B

HOME PHONE



Our best home phone package for just
\$25 a month* for the first two months!

Qwest Choice™ Home Plus

You get a home phone line plus your choice of up to 10 features including:

- Voice Mail and Caller ID with Qwest® Security Screen™
- Call Waiting with Call Waiting ID and Talking Call Waiting
- Linebacker™ and Directory Assistance
- 3-Way, Last Call Return and Call Forwarding

You can change your choice of features at any time at no additional charge. Some features may not be available in all areas.

Qwest Choice Home Plus **\$25.00/month***
\$32.99/month after the first two months.

Qwest Choice™ Home **\$25.99/month***
Home phone line, plus your choice of up to three features.

Ask about adding a second line for additional savings.

LONG DISTANCE



One simple long-distance calling plan that's
right for everyone.

Qwest Choice™ Long Distance

- No restrictions – call anytime, anywhere within the continental U.S.
- Just 5¢ a minute plus \$2.99 monthly fees** for all direct-dialed, domestic long-distance calls from home
- After \$20 per month, per line, calls are on us (\$2.99 fees included in cap)*

Qwest Choice **5¢/minute**
Long Distance **\$20/month* or less**
Prices and plans subject to change.

*Plus taxes and surcharges.

**\$2.00 monthly recurring fee per line and \$.99 interstate services fee per account.

HIGH-SPEED INTERNET



Choose our high-speed DSL (Up to 1.5Mbps)
and save over \$115.

Qwest Choice™ DSL Deluxe with MSN® Premium

Get your first two months for only \$25.00/month* with a qualifying home phone package.

- Installation just \$10, a savings of \$89
- Download images and music files up to 25x faster than the standard 56Kbps dial-up connection
- Upload up to 896Kbps
- Up to 11 e-mail accounts
- McAfee Virus Scan and parental controls

And you'll enjoy a dedicated DSL connection, unlike cable Internet connections that are shared with your neighbors.

Qwest Choice DSL Deluxe with MSN Premium

With Qwest® qualifying home phone package **\$25.00/month***
\$39.99/month after the first two months.

Without Qwest qualifying home phone package **\$30.00/month***
\$44.99/month after the first two months.
Prices and plans subject to change.

Other high-speed internet packages available.

**ASK HOW WE CAN SAVE YOU MONEY
BY CHOOSING MORE THAN ONE
QWEST SERVICE!**



Qwest. 
Spirit of Service®

HIGH-SPEED INTERNET • WIRELESS • LONG DISTANCE • LOCAL • DIGITAL TV

EFFECTIVE 1/09/05 PAGE 1 OF 2 LMS-3ST-PS-C_EXP 04/09/05

NATIONWIDE WIRELESS



Sign up for a Qwest Choice™ Wireless plan of \$39.99/month or higher and pay only \$25 a month* for the first two months.

Plus, get free unlimited calls between your Qwest Wireless® and Home Phone!

- Available with a qualifying Qwest Choice™ Cross Country or State Plan

Requires combined billing of Qwest® home and Wireless phones and the selection of this feature at time of order. Calls must be on the network and in your home coverage area.

Qwest Choice™ Wireless Cross Country 500

- 500 Anytime Minutes to use anywhere on the network
- Includes caller ID, 3-way calling, domestic long-distance
- UNLIMITED night and weekend long-distance minutes on your home phone – when you combine your Qwest residential, long-distance and wireless services on one bill
- You can also get UNLIMITED nights and weekends on your wireless plan (starting at \$5/month; roaming excluded)

Qwest Choice Wireless Cross Country 500 Plan **\$25.00/month***

*Plus taxes, surcharges and other fees. Plan is regularly \$39.99/month. 1- or 2-year contract required.

We offer a variety of wireless plans and phones to meet your wireless needs. Ask your Qwest representative for additional options and prices.

Qwest Choice™ Home: For Qwest® AZ, MT, NE, and UT residential local service customers only. \$25.99 monthly recurring rate. Not available in N. Idaho. Choice of 3 features. Prices/package components subject to change. Listed rates do not include taxes, incremental charges and surcharges. Feature limitations exist, including but not limited to Directory Assistance, Caller ID with Qwest® Security Screen™, Line-Backer™, and Last Call Return. Ask your Qwest representative for details. Some features not compatible with others, require special equipment at an additional charge, and may not be available in all areas. Subject to applicable tariffs and regulations. Rates subject to change. **Qwest Choice™ Home Plus:** For Qwest residential local service customers in AZ, MT, NE and UT only. \$32.99 monthly recurring rate. Activation Promotion: New or existing residential customers between 01/10/05 and 04/09/05 receive \$7.99 credit first two months. If customer downgrades to Choice Home prior to the two months effective window any remaining credits will no longer apply. Not available in N. Idaho. Line-Backer™, Directory Assistance (DA), 3-Way, and Last Call Return automatically included. Other features available for selection. Prices/package components subject to change. Listed rates do not include taxes, incremental charges and surcharges. Feature limitations exist, including but not limited to Directory Assistance, Caller ID with Qwest® Security Screen™, Line-Backer™, and Last Call Return. Ask your Qwest Representative for details. Some features not compatible with others, require special equipment at an additional charge, and may not be available in all areas. Subject to applicable tariffs and regulations. Rates subject to change. **Qwest Choice™ Long Distance:** Available only to Qwest local service customers for residential use. Not available in MT or AK. \$2.00 MRC per line and \$0.99 interstate services fee per account are included in domestic LD charges cap. \$5.00 PIC Change Charge for changing long distance carriers is not included. Originating calls available in AK with Qwest calling card. Certain use restrictions apply except in CO. Long Distance service provided by Qwest LD Corp. Listed rates cover calls only within the US and to Puerto Rico, Guam, USVI and CNMI and does not include taxes, incremental charges and surcharges. International rates are excluded. Subject to applicable tariffs and regulations. Rates subject to change. **Qwest Choice™ DSL Deluxe with MSN® Premium:** Available to new Qwest DSL® customers for residential and non-commercial use. Phone line installation charges are extra. Service may not be available in all areas. Activation Offer: \$10.00 activation and \$25 MRC for first two months of service with a qualifying home phone package or \$30 MRC for first two months of service without a qualifying home phone package available to new Qwest DSL customers and upgrading 256K customers who have Qwest local service, expires April 9, 2005. Requires DSL modem available from Qwest for \$59.99 purchase or \$5/mo. rental. Rented modems will be refurbished modems. Non-supplied Qwest modems may not be supported. Shipping and handling fee of \$9.99 will be charged to your account. Modem rental charges continue until modem is returned. Actual DSL speed varies depending on service location, phone line qualifications, computer performance/configuration, network/internet congestion and other factors. Uninterrupted or error-free service not guaranteed. Computer requirements: Windows® 98 or later; further Wi-Fi equipment may be required to enable additional computers. **Wireless Disclaimer:** Nationwide service provides coverage in 98.5% of the 200 largest U.S. cities. \$25 for 2 Months Offer: Available to new Qwest Wireless® customers who subscribe to a Qwest Choice™ Wireless State or Cross Country plan of \$39.99 or greater by 4/08/05. Credits applied within 3 billing cycles and do not include cost for additional features, taxes, surcharges and other fees. Qwest Wireless service must be active and in good standing at the time the credit is processed. May only be combined with handset or features offers. Other restrictions may apply. **FREE Kyocera KE414 Offer:** Available to new and existing (with 3 months or fewer remaining on their contract) Qwest Wireless customers who purchase a new Kyocera KE414 handset for \$29.99 with 2-year agreement

or \$59.99 with 1-year agreement on a Qwest Wireless Service Plan. Handset price does not include shipping & handling, taxes and surcharges. Offer ends 04/09/05. Subject to handset availability. Qwest may substitute with a comparable model. Wireless plan must be active for at least 31 consecutive days and in good standing at the time the rebate is processed. Rebate form must be postmarked by 5/16/05 and received no later than 6/01/05. Offer void if phone is returned. Offer not valid with any other rebates, offers or promotions. One request per Qwest Wireless phone number, maximum of 15 requests per billing address. See rebate form included with phone shipment for details. **Qwest Choice™ Wireless Cross Country Plans:** Available in selected areas. Requires credit approval, OTA compatible handset, \$35 new service activation fee and \$200 per-phone early termination fee with fixed-term contracts. Prices do not include shipping and handling charges, taxes, surcharges, \$1.75 monthly cost recovery fees per handset, and other fees that vary by market. Local and domestic long distance calls made on the network are included in plan minutes and additional per minute charge applies once monthly minutes are exceeded. Calls are rounded up to the next full minute. Unused monthly minutes do not carry forward. Coverage restrictions apply and service is not guaranteed, even in home coverage area. Calls made or received off the wireless network, even within the home coverage area, will be charged at the roaming rate. Other restrictions apply. Complete details in service agreement and coverage maps provided with handset and at www.qwestwireless.com. **Free Calls between Qwest Wireless and Home Phones:** Only available with a qualifying Qwest Choice Cross Country or State Plan. Requires combined billing of Qwest home and Wireless phones and the selection of this feature at time of order. Unlimited calls between wireless phones and the primary home wireline telephone number on your account are permitted if on the network within the Home Coverage Area. Restrictions may apply. Call for complete details and to select this feature. **Free Nights and Weekends on Home Phone:** Only available to Qwest residential customers subscribing to a qualifying Qwest Wireless plan and Qwest Long Distance residential service, with combined billing. Cancelling service to either will result in termination from promotion. Must be selected at time of order. Covers residential voice calls to numbers throughout the continental U.S. and made from customer's home wireline phone between 7pm and 7am on weekdays (Monday through Thursday) and weekends from 7pm Friday to 7am Monday. Other restrictions may apply. Offer not available in all states and may be discontinued without notice. Not available for calls originating in AK. Service is provided by Qwest Long Distance. Subject to applicable tariffs and regulations. **Unlimited Wireless Nights and Weekends:** Only available with qualifying Qwest Choice™ Wireless plan. \$5 monthly charge covers unlimited wireless voice calls placed on the network to numbers throughout the U.S. between 9pm and 7am on weekdays (Monday through Thursday) and weekends from 9pm Friday to 7am Monday. \$10 monthly charge permits unlimited calls to begin at 7pm on weekdays and Friday. Must be selected at time of order. Other restrictions may apply. **Qwest Promise of Value™:** Invites a customer to contact Qwest to obtain an account review at any time and Qwest will inform the customer if a better value is available from Qwest. Notice may also be communicated in other ways. Better value is not a guarantee of price reduction. Limited time offer.

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Qwest Promise of Value™ – better service, simpler plans, more value.

A FREE PHONE

Kyocera® KE414

Get a free Kyocera KE414 after a \$30 bill credit* and with a 2-year agreement.

- Brilliant-blue background display
- Changeable mask
- Supports Two-Way Text Messaging (requires subscription to additional feature)

*Price does not include taxes or shipping/handling.



Qwest.
Spirit of Service™

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QWEST CHOICE WIRELESS

ARIZONA

DOCKET NO. T-00000K-04-0927

STF 01-034 (PPA)

ATTACHMENT:

C

PLANS THAT GO WHERE YOU GO.

Save over 35% on select Qwest Choice™ Wireless plans with this special introductory offer.

WIRELESS PLANS

\$25
a month

Plus taxes and surcharges

FREE calls between your wireless phone and your home phone

UNLIMITED night and weekend long-distance minutes on your home phone when you combine your Qwest residential, long-distance and wireless services on one bill (see details below)

Did you know you can save more money by combining your Qwest® services on one bill?

**ASK HOW WE CAN SAVE YOU MONEY
BY CHOOSING MORE THAN ONE
QWEST SERVICE!**



Qwest 
Spirit of Service®

HIGH-SPEED INTERNET • WIRELESS • LONG DISTANCE • LOCAL • DIGITAL TV

Effective 1/09/05 Page 1 of 2 LM-ALL-PS-Q EXP 04/09/05

WIRELESS STATE PLANS

Make most of your calls from in-state?
These Anytime plans are for you.

WIRELESS CROSS COUNTRY PLANS

Plans with a nationwide home coverage area.

WIRELESS CROSS COUNTRY PLUS PLANS

Get anytime, anywhere nationwide calling
with no automatic roaming charges.

All prices do not include taxes and surcharges.

A FREE PHONE

Kyocera® KE414

Get a free Kyocera KE414
after a \$30 bill credit* and
with a 2-year agreement.

- Brilliant-blue background display
- Changeable faceplate
- Supports Two-Way Text Messaging (requires subscription to additional feature)



Kyocera KE414

FREE with a two-year contract
Offer ends 4/09/05.

*Price does not include taxes or shipping/handling.



Qwest Promise of Value™— better service,
simpler plans, more value.

Wireless Disclaimer: \$25 for 2 Months Offer: Available to new Qwest Wireless® customers who subscribe to a Qwest Choice™ Wireless State or Cross Country plan of \$39.99 or greater by 4/09/05. Credits applied within 3 billing cycles and do not include cost for additional features, taxes, surcharges and other fees. Qwest Wireless service must be active and in good standing at the time the credit is processed. May only be combined with handset or features offers. Other restrictions may apply. **Kyocera KE414 Free after \$30 Credit Offer:** Available to new and existing (with 3 months or less remaining on their contract) Qwest Wireless customers who purchase new Kyocera KE414 handset for \$29.99 with two-year Qwest Choice™ Wireless Service Plan. Handset price does not include shipping & handling and taxes. Offer ends 4/09/05. Subject to availability. Qwest® may substitute with comparable model. Wireless plan must be active and in good standing at the time the credit is processed. Offer void if phone is returned. Offer not valid with any other handset rebates, offers or promotions. One request per Qwest Wireless phone number, maximum of 15 requests per billing address. Qwest may modify or terminate this offer at any time. **Qwest Choice™ Wireless Cross Country Plans:** Available in selected areas. Requires credit approval, OTA compatible handset, \$35 new service activation fee and \$200 per-phone early termination fee with fixed-term contracts. Prices do not include shipping and handling charges, taxes, surcharges, \$1.75 monthly cost recovery fees per handset, and other fees that vary by market. Local and domestic long distance calls made on the network are included in plan minutes and additional per minute charge applies once monthly minutes are exceeded. Calls are rounded up to the next full minute. Unused monthly minutes do not carry forward. Coverage restrictions apply and service is not guaranteed, even in home coverage area. Calls made or received off the wireless network, even within the home coverage area, will be charged at the roaming rate. Other restrictions apply. Complete details in service agreement and coverage maps provided with handset and at www.qwestwireless.com. **Qwest Choice™ Wireless Cross Country Plus Plan:** Same as above, except automatic roaming is included at no additional charge for calls placed within the U.S. Automatic roaming calls in excess of monthly minutes will be charged at additional per minute rate. **Qwest Choice™ Wireless State Plans:** Same as Cross Country Plans, except different coverage areas and roaming terms apply. Roaming charges will apply for on-network calls made outside home coverage area ("Roaming On-Network"). Check coverage map and service agreement for details. **Free Calls between Qwest Wireless and Home Phones:** Only available with a qualifying Qwest Choice Cross Country or State Plan. Requires combined billing of Qwest home and Wireless phones and the selection of this feature at time of order. Unlimited calls between wireless phones and the primary home wireline telephone number on your account are permitted if on the network within the Home Coverage Area. Restrictions may apply. Call for complete details and to select this feature. **Free Nights and Weekends on Home Phones:** Only available to Qwest residential customers subscribing to a qualifying Qwest Wireless plan and Qwest Long Distance residential service, with combined billing. Canceling service to either will result in termination from promotion. Must be selected at time of order. Covers residential voice calls to numbers throughout the continental U.S. and made from customer's home wireline phone between 7pm and 7am on weekdays (Monday through Thursday) and weekends from 7pm Friday to 7am Monday. Other restrictions may apply. Offer not available in all states and may be discontinued without notice. Not available for calls originating in AK. Service is provided by Qwest Long Distance. Subject to applicable tariffs and regulations. **Unlimited Wireless Nights and Weekends:** Only available with qualifying Qwest Choice Wireless plan. \$5 monthly charge covers unlimited wireless voice calls placed on the network to numbers throughout the U.S. between 9pm and 7am on weekdays (Monday through Thursday) and weekends from 9pm Friday to 7am Monday. \$10 monthly charge permits unlimited calls to begin at 7pm on weekdays and Friday. Must be selected at time of order. Other restrictions may apply. **Qwest Promise of Value™:** Invites a customer to contact Qwest to obtain an account review at any time and Qwest will inform the customer if a better value is available from Qwest. Notice may also be communicated in other ways. Better value is not a guarantee of price reduction. Limited time offer.

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QWEST HIGH-SPEED INTERNET

ARIZONA

DOCKET NO. T-00000K-04-0927

STF 01-034 (PPA)

ATTACHMENT: D

SUPER FAST WITH SUPER SAVINGS.

DSL DELUXE WITH MSN PREMIUM

\$25*
a month

With a qualifying home phone
package, \$30 a month without
Plus taxes and surcharges.

Did you know you can save more
money by combining your Qwest
services on one bill?

**ASK HOW WE CAN SAVE YOU MONEY
BY CHOOSING MORE THAN ONE
QWEST SERVICE!**



Qwest 
Spirit of Service®

HIGH-SPEED INTERNET • WIRELESS • LONG DISTANCE • LOCAL • DIGITAL TV

Effective 1/09/05 Page 1 of 2 LM-ALL-PS-W_EXP 04/09/05

DSL WITH MSN PREMIUM

With MSN Premium you add these unique features* and more:

MSN DIAL-UP



**Qwest Promise of Value™ – better service,
simpler plans, more value.**

Qwest Choice™ DSL with MSN® Premium: Available only to Qwest® local service customers for residential and non-commercial use. Phone line installation charges are extra. Service may not be available in all areas. Price increases 4/10/05 for all customers. **Activation Offer:** \$10.00 activation expires April 9, 2005. Requires DSL Modem, available from Qwest for \$59.99 purchase or \$5/mo. rental. Rented modems will be refurbished modems. Non-supplied Qwest modems may not be supported. Shipping and handling fee of \$9.99 will be charged to your account. Modem rental charges continue until modem returned. Actual DSL speed varies depending on service location, phone line qualifications, computer performance/configuration, network/internet congestion and other factors. Uninterrupted or error-free service not guaranteed. Computer requirements: Windows® 98 or later; further WiFi equipment may be required to enable additional computers. Price does not include taxes, incremental charges and surcharges. Other restrictions may apply. Rates subject to change. MSN ISP requires agreement to MSN Acceptable Use Policy. Microsoft, MSN and the MSN logo are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. **Qwest Choice™ DSL Deluxe with MSN® Premium Activation Offer:** New Qwest DSL® customers and upgrading 256K customers who have Qwest local service are eligible for \$10.00 activation, \$25 MRC for first two months of service with a qualifying home phone package or \$30 MRC for first two months of service without a qualifying home phone package, and waiver of service change fee expires April 9, 2005. **MSN® Dial-Up Powered by Qwest™:** Available for Qwest residential local services customers. Service may not be available in all areas. **Activation Offer:** One-month service charge waived if ordered by April 9, 2005. Price may change at any time and does not include taxes, incremental charges and surcharges. Additional telephone and/or long distance toll charges may apply. Actual speed varies depending on service location, phone line qualifications, computer performance/configuration, network/internet congestion and other factors. Uninterrupted or error-free service not guaranteed. Other restrictions may apply. Computer requirements: Windows® 98 or later. Microsoft, MSN and the MSN logo are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. **Qwest Promise of Value™** invites a customer to contact Qwest to obtain an account review at any time and Qwest will inform the customer if a better value is available from Qwest. Notice may also be communicated in other ways. Better value is not a guarantee of price reduction. Limited time offer.

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QWEST WIRELESS

ARIZONA

DOCKET NO. T-00000K-04-0927

STF 01-034 (PPA)

ATTACHMENT:

E

GREAT PHONES AND GREAT OFFERS MADE EASY.



KE414 PHONE

FREE
PHONE

Did you know you can save
more money by combining your
Qwest® services one one bill?

ASK HOW WE CAN SAVE YOU MONEY
BY CHOOSING MORE THAN ONE
QWEST SERVICE!



6225 PHONE

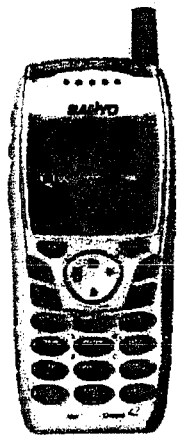
\$49⁹⁹

1 YEAR PLAN AND ACTIVATION



Qwest. *Spirit of Service®*

HIGH-SPEED INTERNET • WIRELESS • LONG DISTANCE • LOCAL • DIGITAL TV



4920 PHONE

\$49⁹⁹

Plus taxes and surcharges



A680 PHONE

\$149⁹⁹

Plus taxes and surcharges



**Qwest Promise of Value™—
better service, simpler
plans, more value.**

Kyocera KE414 Free after \$30 Credit Offer: Available to new and existing (with 3 months or less remaining on their contract) Qwest Wireless® customers who purchase new Kyocera KE414 handset for \$29.99 with two-year Qwest Choice™ Wireless Service Plan. Handset price does not include shipping & handling and taxes. Offer ends 4/09/05. Subject to availability. Qwest® may substitute with comparable model. Wireless plan must be active and in good standing at the time the credit is processed. Offer void if phone is returned. Offer not valid with any other handset rebates, offers or promotions. One request per Qwest Wireless phone number, maximum of 15 requests per billing address. Qwest may modify or terminate this offer at any time. **Qwest Choice™ Wireless Cross Country Plans:** Available in selected areas. Requires credit approval, OTA compatible handset, \$35 new service activation fee and \$200 per-phone early termination fee with fixed-term contracts. Prices do not include shipping and handling charges, taxes, surcharges, \$1.75 monthly cost recovery fees per handset, and other fees that vary by market. Local and domestic long distance calls made on the network are included in plan minutes and additional per minute charge applies once monthly minutes are exceeded. Calls are rounded up to the next full minute. Unused monthly minutes do not carry forward. Coverage restrictions apply and service is not guaranteed, even in home coverage area. Calls made or received off the wireless network, even within the home coverage area, will be charged at the roaming rate. Other restrictions apply. Complete details in service agreement and coverage maps provided with handset and at www.qwestwireless.com. **Qwest Promise of Value™:** Invites a customer to contact Qwest to obtain an account review at any time and Qwest will inform the customer if a better value is available from Qwest. Notice may also be communicated in other ways. Better value is not a guarantee of price reduction. Limited time offer.

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GET IT ALL WITH QWEST. PRODUCTS, SERVICES AND SAVINGS!

ARIZONA
DOCKET NO. T-00000K-04-0927
STF 01-034 (PPA)
ATTACHMENT: F

HOME PHONE



Our best home phone package for just
\$25 a month for the first two months!

Qwest Choice™ Home Plus

You get a home phone line plus your choice of up to
10 features including:

- Voice Mail and Caller ID with Qwest® Security Screen™
- Talking Call Waiting with Call Waiting or Call Waiting ID
- Linebacker™ and Directory Assistance
- 3-Way, Last Call Return and Call Forwarding

You can change your choice of features at any time at no additional charge. Some features
may not be available in all areas.

Qwest Choice Home Plus **\$25.00/month**
\$32.99/month after the first two months.
Plus tax and surcharges.

Qwest Choice™ Home **\$25.00/month**
Home phone line, plus your choice of up to three features.
Plus tax and surcharges.

LONG DISTANCE



The more you talk,
the more you save.

Qwest Choice™ Long Distance

- No restrictions — call anytime within the continental U.S.
- Just 5¢ a minute* plus \$2.99 monthly fees for all direct-dialed,
domestic long-distance calls from home
- After \$20 per month* per line, calls are on us (\$2.99 fees included
in cap**)
- **HURRY! Offer ends 4/9/05**

Qwest Choice **5¢/minute***
Long Distance **\$20/month* or less**

Prices and plans subject to change.

*Plus tax and surcharges.

**\$2.00 monthly recurring fee per line and 99¢ interstate services fee per account.

DIGITAL TELEVISION

Get your 1st month FREE, plus FREE installation —
save up to \$75. Plus, get HBO for only \$6 a month*
for the first 6 months.

Qwest Choice™ TV

Programming packages starting at **\$39.99/mo.**
\$44.99/month without Qwest Choice OnLine or a home phone package.
Plus tax and surcharges.

- Over 210 all 100% digital channels
- Includes 60 Pay-Per-View channels and 45 digital Music Choice channels
- Interactive Program Guide with full parental control
- 1 Gateway box and up to 3 remotes
- Programming available on up to 3 TVs at no additional charge

Qwest Choice TV Standard Installation **\$29.99**
Plus tax and surcharges.

*Available to new and existing Choice TV subscribers without HBO. At a minimum,
customers must also subscribe to the Basic Choice plan at \$9.99/month.

HIGH-SPEED INTERNET



Get your first 3 months of Qwest Choice™
OnLine Deluxe for just \$26.99 a month,
plus FREE installation. Save up to \$163.99.

Qwest Choice™ OnLine

Qwest Choice **\$39.99/month**
OnLine Deluxe **\$26.99/month**
\$44.99/month without Qwest Choice TV or a home phone package.
Plus tax and surcharges.

- Includes unlimited, one click service with ISP
- Download up to 1.5Mbps/Upload up to 896Kbps
- Support for up to 4 computers
- ISP service with 5 e-mail accounts

Qwest Choice OnLine **\$39.99/month**
\$31.99/month without Qwest Choice TV or a home phone package.
Plus tax and surcharges.

- Down/Upload speeds up to 256Kbps
- Support for 1 computer
- ISP service with 2 e-mail accounts

Modem rental for Qwest Choice TV subscribers **No charge**

Optional modem rental for non-Qwest Choice TV subscribers **\$5.00/mo.**

Standard installation for desktop, laptop or portable computer
without Ethernet cards (per computer) **No charge**

For first computer only. A \$124.99 value.

Promotional installation charge for non-Qwest Choice TV customers, \$9.99.

HIGH-SPEED INTERNET • WIRELESS • LONG DISTANCE • LOCAL • DIGITAL TV

NATIONWIDE WIRELESS



Coverage available in 99.5% of the 200 largest U.S. cities.

Sign up for a Qwest Choice™ Wireless Cross Country Plan of \$39.99/month or higher and pay only \$25 a month* for the first two months.

Plus, get free unlimited calls between your Qwest Wireless® and primary home phone!

- Available with a qualifying Qwest Choice™ Cross Country or State Plan

Requires combined billing of Qwest® home and Wireless phones and the selection of this feature at time of order. Calls must be on the network and in your home coverage area.

Qwest Choice™ Wireless Cross Country 500

- 500 Anytime Minutes to use anywhere on the network
- Includes Caller ID, 3-Way Calling, domestic on-network long-distance
- UNLIMITED night and weekend long-distance minutes on your home phone -- when you combine your Qwest residential, long-distance and wireless services on one bill
- You can also get UNLIMITED nights and weekends on your wireless plan (starting at \$5/month; roaming excluded)

Qwest Choice Wireless Cross Country 500 Plan \$25.00/month*

**Plus taxes, surcharges and other fees.*

We offer a variety of wireless plans and phones to meet your wireless needs. Ask your Qwest representative for additional options and prices.

Qwest Choice™ Home: For Qwest® AZ, MT, NE, and UT residential local service customers only. \$25.99 monthly recurring rate. Not available in N. Idaho. Choice of 3 features. Prices/package components subject to change. Listed rates do not include taxes, incremental charges and surcharges. Feature limitations exist, including but not limited to Directory Assistance, Caller ID with Qwest® Security Screen®, Line-Backer®, and Last Call Return. Ask your Qwest representative for details. Some features not compatible with others, require special equipment at an additional charge, and may not be available in all areas. Subject to applicable tariffs and regulations. Rates subject to change. **Qwest Choice™ Home Plus:** For Qwest residential local service customers in AZ, MT, NE and UT only. \$32.99 monthly recurring rate. Activation Promotion: New or existing residential customers between 01/10/05 and 04/09/05 receive \$7.99 credit first two months. If customer upgrades to Choice Home prior to the two months effective window any remaining credits will no longer apply. Not available in N. Idaho. Line-Backer®, Directory Assistance (DA), 3-Way, and Last Call Return automatically included. Other features available for selection. Prices/package components subject to change. Listed rates do not include taxes, incremental charges and surcharges. Feature limitations exist, including but not limited to Directory Assistance, Caller ID with Qwest® Security Screen®, Line-Backer®, and Last Call Return. Ask your Qwest representative for details. Some features not compatible with others, require special equipment at an additional charge, and may not be available in all areas. Subject to applicable tariffs and regulations. Rates subject to change. **Qwest Choice™ Long Distance:** Offer ends 4/9/05. Available only to Qwest local service customers for residential use. Not available in MT or AK. \$2.00 MRC per line and \$0.99 interstate services fee. Account are included in domestic LD charges: cap. \$5.00 PIC Change Charge for changing long distance carriers is not included. Originating calls available in AK with Qwest calling card. Certain use restrictions apply. Picked in CO. Long Distance service provided by Qwest LD Corp. Listed rates cover calls only within the US and Puerto Rico, Guam, USVI and CNMI and does not include taxes, incremental charges and surcharges. International rates are excluded. Subject to applicable tariffs and regulations. Rates subject to change. **Qwest Choice™ TV:** Available to new customers. Service not available in all areas. Installation subject to technical feasibility. Full Choice® rate customers without Qwest home phone service or Qwest Choice™ OnLine is \$4.99/mo. **Activation Offer:** first month free and installation up to \$75; offer expires April 9, 2005. TV service includes one Gateway box, up to three remotes and activation of three pre-existing, cable-ready outlets. Premium channels at additional monthly charge. Additional outlet installation is additional. Additional remote, \$.99 each/month. Failure to return equipment upon service termination results in assessment of \$650 equipment charge. Price does not include shipping and handling, taxes, incremental charges and surcharges. Other restrictions may apply. Channel line-up, prices and package components subject to change. **HBO Offer:** months of service at \$6 per month offer expires 4/09/05. Available to new and existing Choice TV subscribers throughout HBO. At a minimum, customers must also subscribe to the Basic Choice plan at \$9.99/month. After term, customers pay the following for HBO: \$12.99/month in Phoenix/Denver. **Qwest Choice OnLine:** Available to new customers. Service not available in all areas. Installation subject to technical feasibility. Requires Internet Modem available through Qwest. \$5 monthly modem rental fee does not apply to Qwest Choice TV customers. Failure to return equipment upon service termination results in assessment of \$250 charge for the modem, \$45 charge for 4 port hub and \$55 charge for 6 port hub. Actual speed varies depending on service location, phone line qualifications, computer performance/configuration, network/Internet congestion and other factors. Uninterrupted or error-free service not guaranteed. Price does not include shipping and handling, taxes, rental charges and surcharges. Prices subject to change. Other restrictions may apply. **Activation Offer:** **Qwest Choice OnLine:** Free installation of \$124.99 for Qwest Choice TV customers and \$9.99 installation for non-Qwest Choice TV customers expires April 9, 2005. Offers apply to first PC only; each additional PC at \$124.99 installation charge. **Activation Offer for Choice OnLine Deluxe:** Available to new customers \$26.99 or \$31.99 for first three months and free installation of \$124.99 for Qwest Choice TV customers and \$.99 installation offer selected by non-Qwest Choice TV customers expires April 9, 2005. **Wireless Estimate:** \$25 for 2 Months Offer: Available to new Qwest Wireless® customers who subscribe to a Qwest Choice™ Wireless State or Cross Country plan of \$39.99 or greater by 4/9/05. Credits applied on or after first

and second monthly bills and do not include cost for additional features, taxes, surcharges and other fees. Qwest Wireless service must be active and in good standing at the time the credit is processed. May only be combined with handset or features offers. Other restrictions may apply. **FREE Kyocera KE414 Offer:** Available to new and existing (with 3 months or fewer remaining on their contract) Qwest Wireless customers who purchase a new Kyocera KE414 handset for \$29.99 with 2-year agreement on a Qwest Wireless Service Plan. Handset price does not include shipping & handling, taxes and surcharges. Offer ends 04/09/05. Subject to handset availability. Qwest may substitute with a comparable model. Wireless plan must be active for at least 31 consecutive days and in good standing at the time the rebate is processed. Rebate form must be postmarked by 5/16/05 and received no later than 6/01/05. Offer void if phone is returned. Offer not valid with any other rebates, offers or promotions. One request per Qwest Wireless phone number, maximum of 15 requests per billing address. See rebate form included with phone shipment for details. **Qwest Choice™ Wireless Cross Country Plan:** Available in selected areas. Requires credit approval, OTA compatible handset, \$35 new service activation fee and \$200 per-phone early termination fee with fixed-term contracts. Prices do not include shipping and handling charges, taxes, surcharges, \$1.75 monthly cost recovery fees per handset, and other fees that vary by market. Local and domestic long distance calls made on the network are included in plan minutes and additional per minute charge applies once monthly minutes are exceeded. Calls are rounded up to the next full minute. Unused monthly minutes do not carry forward. Coverage restrictions apply and service is not guaranteed, even in home coverage area. Calls made or received off the wireless network, even within the home coverage area, will be charged at the roaming rate. Other restrictions apply. Complete details in service agreement and coverage maps provided with handset and at www.qwestwireless.com. **Free Calls between Qwest Wireless and Home Phone:** Only available with a qualifying Qwest Choice Cross Country or State Plan. Requires combined billing of Qwest home and Wireless phones and the selection of this feature at time of order. Unlimited calls between wireless phones and the primary home wireline telephone number on your account are permitted if on the network within the Home Coverage Area. Restrictions may apply. Call for complete details and to select this feature. **Free Nights and Weekends on Home Phone:** Only available to Qwest residential customers subscribing to a qualifying Qwest Wireless plan and Qwest Long Distance residential service, with combined billing. Canceling service to either will result in termination from promotion. Must be selected at time of order. Covers residential voice calls to numbers throughout the continental U.S. and made from customer's home wireline phone between 7pm and 7am on weekdays (Monday through Thursday) and weekends from 7pm Friday to 7am Monday. Other restrictions may apply. Offer not available in all states and may be discontinued without notice. Not available for calls originating in AK. Service is provided by Qwest Long Distance. Subject to applicable tariffs and regulations. **Unlimited Wireless Nights and Weekends:** Only available with qualifying Qwest Choice™ Wireless plan. \$5 monthly charge covers unlimited wireless voice calls placed on the network to numbers throughout the U.S. between 9pm and 7am on weekdays (Monday through Thursday) and weekends from 9pm Friday to 7am Monday. \$10 monthly charge permits unlimited calls to begin at 7pm on weekdays and Friday. Must be selected at time of order. Other restrictions may apply. **Qwest Promise of Value™:** Invites a customer to contact Qwest to obtain an account review at any time and Qwest will inform the customer if a better value is available from Qwest. Notice may also be communicated in other ways. Better value is not a guarantee of price reduction. Limited time offer.

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A FREE PHONE

Kyocera® KE414

Get a free Kyocera KE414 after a \$30 bill credit* and with a 2-year agreement.

- Brilliant-blue background display
- Changeable mask
- Supports Two-Way Text Messaging (requires subscription to additional feature)

**Price does not include taxes or shipping/handling.*



Qwest Promise of Value™ – better service, simpler plans, more value.



QLMA039-AZ_EXP 04/09/05

Qwest.
Spirit of Service®

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YOU CAN SIGN UP FOR QWEST CHOICE HOME PHONE SERVICE AND RECEIVE TWO MONTHS COMPLIMENTARY SERVICE WITH INSTALLATION WAIVED!

Switching to Qwest® is easy. Call us today to get all the services you need and get a great offer just for you. Plus, our service is backed by the Qwest Promise of Value™. Just call for a free account review and your Qwest consultant will let you know if we can offer you a better value.

QWEST CHOICE HOME PHONE

\$25⁹⁹
a month

You get a home phone line plus your choice of 3 features, including Voice Mail, Caller ID with Qwest® Security Screen™, Call Waiting and Call Forwarding.

PLUS:

- No installation fee
- Keep your current phone number*
- Change features at any time with no additional charge

* Not available in all areas

QWEST CHOICE LONG DISTANCE

5¢ a minute*
\$20⁰⁰
a month

Talk a little or a lot. One simple plan that's right for everyone.

- No calling time restrictions
- Only 5¢/min. for all your direct-dialed domestic long-distance calls from home, plus low monthly fees, taxes and surcharges
- Low monthly fees of \$2.00 per line and 99¢ per account apply toward the \$20 per month cap
- Hurry! Offer ends April 9, 2005

* Plus low monthly fees, taxes and surcharges

ANGELA
Qwest customer,
trailblazing pre-law
student



CALL TODAY TO SEE HOW WE CAN SAVE YOU MONEY!

Qwest — Spirit of Service

HIGH SPEED INTERNET • WIRELESS • LONG DISTANCE • LOCAL • DIGITAL TV

Qwest is a service mark of Qwest Communications, Inc.

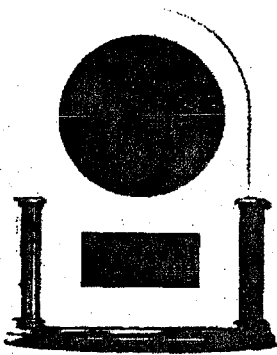
Qwest Promise of Value

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QWEST HOME AND LONG DISTANCE

LOCAL LONG
DISTANCE

YOU CAN STAY CONNECTED TO LOVED ONES FOR LESS.



Ask how you can get
these great prices on one
convenient, low bill.

"#1 in Customer Satisfaction for Standalone
Residential Long Distance Telephone Services."
J.D. Power and Associates[†]

QWEST CHOICE LONG DISTANCE

5¢

a minute

Weekday evenings 7-11 p.m.
Weekend 12-5 p.m.



Qwest ²
Spirit of Service

HIGH-SPEED INTERNET • WIRELESS • LONG DISTANCE • LOCAL • DIGITAL TV

QWEST CHOICE HOME PLUS

\$25*
a month

Plus taxes and surcharges

QWEST CHOICE HOME

\$25⁹⁹
a month

Plus taxes and surcharges



**Qwest Promise of Value™ – better service,
simpler plans, more value.**

† J.D. Power and Associates 2004 Residential Long Distance Customer Satisfaction Study.™ Study conducted among 10,579 residential long-distance users. Standalone segment includes residential long-distance customers who are not billed for other telecom services on the same statement. www.jdpower.com

Qwest Choice™ Home: For Qwest® AZ, MT, NE, and UT residential local service customers only. \$25.99 monthly recurring rate. Not available in N. Idaho. Choice of 3 features. Prices/package components subject to change. Listed rates do not include taxes, incremental charges and surcharges. Feature limitations exist, including but not limited to Directory Assistance, Caller ID with Qwest® Security Screen™, Line-Backer™, and Last Call Return. Ask your Qwest Representative for details. Some features not compatible with others, require special equipment at an additional charge, and may not be available in all areas. Subject to applicable tariffs and regulations. Rates subject to change. **Qwest Choice™ Home Plus:** For Qwest® residential local service customers in AZ, MT, NE, and UT only. \$32.99 monthly recurring rate. **Activation Promotion:** New or existing residential customers between 01/10/05 and 04/09/05 receive \$7.99 credit first two months; if customer downgrades to Choice Home prior to the two months effective window any remaining credits will no longer apply. Not available in N. Idaho. Line-Backer™, Directory Assistance (DA), 3-Way, and Last Call Return automatically included. Other features available for selection. Prices/package components subject to change. Listed rates do not include taxes, incremental charges and surcharges. Feature limitations exist, including but not limited to Directory Assistance, Caller ID with Qwest® Security Screen™, Line-Backer™, and Last Call Return. Ask your Qwest Representative for details. Some features not compatible with others, require special equipment at an additional charge, and may not be available in all areas. Subject to applicable tariffs and regulations. Rates subject to change. **Qwest Choice™ Long Distance:** Offer expires 4/9/05. Available only to Qwest local service customers for residential use. Not available in MT or AK. \$2.00 MRC per line and \$0.99 interstate services fee per account are included in domestic LD charges cap. \$5.00 PIC Change Charge for changing long distance carriers is not included. Originating calls available in AK with Qwest calling card. Certain use restrictions apply except in CO. Long Distance service provided by Qwest LD Corp. Listed rates cover calls only within the US and to Puerto Rico, Guam, USVI and CNMI and does not include taxes, incremental charges and surcharges. International rates are excluded. Subject to applicable tariffs and regulations. Rates subject to change. **Qwest Promise of Value™:** Invites a customer to contact Qwest to obtain an account review at any time and Qwest will inform the customer if a better value is available from Qwest. Notice may also be communicated in other ways. Better value is not a guarantee of price reduction. Limited time offer.

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Effective 1/09/05 Page 2 of 2 LM-3ST-PS-FF_ EXP 04/09/05

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SWITCH FOR THE OFFER STAY FOR THE SERVICE AND SAVE OVER \$300*!

* Offer not valid to existing Qwest home phone customers.

Switching to Qwest® is easy, and now it saves you money. Call us today to get all the services you need, all on one bill, and great offers just for Valley residents.

Why pay more? Look what you get with Qwest everyday, low prices.

**Qwest Choice™
Home Phone Package**
with Unlimited Local Calling

JUST \$25⁹⁹
A MONTH
(Plus taxes and surcharges)

SPECIAL OFFER

* Offer valid for Arizona Valley residents until 04/09/05 and waives activation fees and up to 2 months of local service monthly recurring charges for Qwest Choice Home.

**Qwest Choice™
Digital TV**

JUST \$39⁹⁹
A MONTH
(Plus taxes and surcharges)

SPECIAL OFFER

Up to a **\$120.00 Value****

* With Qwest home phone service or Choice OnLine (\$44.99 per month without).
** Offer valid for Arizona Valley residents until 04/09/05 and provides free activation and 2 months of Full Choice® recurring charges only. Monthly recurring charges for premium services not included in offer.

**Qwest Choice™ OnLine
High-Speed Internet**

JUST \$26⁹⁹
A MONTH
(Plus taxes and surcharges)

SPECIAL OFFER

Up to a **\$188.97 Value**

Includes one-click connection speed up to 256Kbps (upstream/downstream, higher speed available).

* With a Qwest home phone service or Choice TV (\$31.99 without).

† Offer valid for Arizona Valley residents until 04/09/05 and provides free standard installation up to \$124.99 and 2 months of recurring charges for Qwest Choice OnLine. Customers purchasing nonstandard installation will receive a \$124.99 credit toward installation purchase.

Switch today to get 2 months, plus activation on
home phone, digital TV & high-speed Internet needs and save in
more ways than one —

Qwest

ENJOY OVER 200 DIGITAL CHANNELS

BASIC CHOICE

- 2 Qwest Channel
- 3 KTVK-RD
- 4 Pay-Per-View Previews
- 5 KPHO-CBS
- 6 KASW-IND
- 7 Infomercial Channel
- 8 KAET-PBS
- 9 Leased Access
- 10 KSAZ-FOX
- 11 Government Access
- 12 KPNX-NBC
- 13 KAZT-IND
- 15 KDNV-ABC
- 16 KUTP-LPN
- 17 KPFX-PAX
- 18 KDRX-IND
- 19 KTVW-IND
- 20 Educational Access
- 21 KPAX-Religious
- 22 KDTP-Religious
- 23 Educational Access
- 24 Local Access
- 25 EWTN
- 26 Telefuture
- 27 QVC

SPORTS

- 28 ESPN
- 29 ESPN2
- 30 ESPN Classic Sports
- 31 ESPN News
- 32 FOX Sports World
- 33 Outdoor Life
- 34 FOX Sports Net (AZ)
- 35 The Golf Channel
- 36 Speed Channel
- 37 WTBS-Atlanta
- 38 WGN
- 40 Discovery Health Network
- 41 FOX Sports En Español
- 42 FOX Sports Digital East
- 43 FOX Sports Digital West
- 44 FOX Sports Digital Central

NEWS & INFORMATION

- 50 CNN
- 51 CNNi
- 52 CNN Headline News
- 53 The Weather Channel
- 54 Court TV
- 55 FOX News
- 56 CNBC
- 57 C-SPAN
- 58 C-SPAN2
- 60 Home Shopping Network
- 61 Bloomberg TV
- 62 MSNBC
- 64 ShopNBC
- 65 64techTV
- 66 CNBC World Services

FAMILY

- 70 Disney Channel
- 71 Nickelodeon
- 72 ABC Family
- 73 Hallmark Channel
- 74 Sci-Fi Channel
- 75 Lifetime Television
- 76 Cartoon Network
- 77 AMC
- 78 Turner Classic Movies
- 79 MOVIEplex
- 80 BBC America
- 81 TV Land
- 82 Lifetime Movie Network
- 83 Inspirational Network
- 84 Toon Disney

VARIETY

- 90 VH1
- 91 MTV
- 92 USA Network
- 93 Great American Country
- 94 Spike TV
- 95 Comedy Central
- 96 TNT
- 97 BET
- 98 E! Entertainment TV

99 RUSE

- 100 WE
- 101 FX
- 102 FOX Movie Channel
- 103 Oxygen
- 104 SoapNet
- 105 International Channel
- 107 Galavision
- 108 GSN
- 109 Fine Living

ARTS & EDUCATION

- 110 A&E
- 111 Discovery Channel
- 112 History Channel
- 113 Bravo
- 114 TV Food Network
- 115 Home & Garden TV
- 116 DIY
- 117 The Learning Channel
- 118 Travel Channel
- 119 Animal Planet
- 120 Independent Film Channel
- 121 National Geographic

ADVANTAGE PLUS

- 126 BYU TV
- 127 Discovery Home & Leisure
- 128 Discovery Kids
- 129 Discovery Times
- 130 The Science Channel
- 131 Discovery Wings
- 133 Boomerang
- 134 CSTV
- 135 FUEL
- 136 Tennis Channel
- 137 ESPN Deportes
- 138 NFL Network

MOVIES & MUSIC

- 45 Music Choice channels
- 27 Premium movie channels
- 60 Pay-Per-View channels

CALL TODAY

**TO ORDER QWEST CHOICE™
HOME PACKAGE, QWEST
CHOICE™ DIGITAL TV &
QWEST CHOICE™ ONLINE
HIGH-SPEED INTERNET!**

**Special offers end
April 9th, 2005!**

Please call today for special offers and a FREE account review!

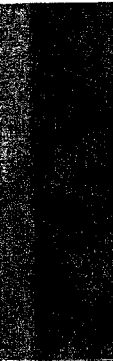
Qwest 
Spirit of Service™

Waiver Offer: Offer valid for AZ Valley residents only until April 9, 2005. Offer is a waiver for Qwest Choice™ Home in the form of a credit for up to 100% of current nonrecurring charges, or up to 2 months of recurring charges, or up to 100% of the current nonrecurring charges and up to 2 months of recurring charges, or a benefit or consideration not associated with the service or product. Total amount waived will not exceed total nonrecurring charges plus 2 months of recurring charges and does not cover taxes or long distance charges or any amount not specifically identified. Customer is eligible only once for waiver. Offer does not apply to Qwest wireless, long distance, DSL and any other products not selected by Qwest. Qwest Choice™ Home: For Qwest AZ, MT, NE, and UT residential local service customers only, \$25.99 monthly recurring rate. Not available in IL, Idaho. Choice of 3 features. Prices/package components subject to change. Listed rates do not include taxes, incremental charges and surcharges. Feature limitations exist, including but not limited to Directory Assistance, Caller ID with Qwest™ Security Screen™, Line-Backer™, and Last Call Return. Ask your Qwest Representative for details. Some features not compatible with others, require special equipment at an additional charge, and may not be available in all areas. Subject to applicable tariffs and regulations. Rates subject to change. Qwest Choice™ TV: Available to new customers. Service not available in all areas. Installation subject to technical feasibility. Full Choice™ rate customers without Qwest home phone service or Qwest Choice™ OnLine is \$44.99/mo. Activation Offer: first month free and installation up to \$75; offer expires April 9, 2005. TV service includes one Gateway box, up to three remotes and activation of three pre-existing, cable-ready outlets. Premium channels at additional monthly charge. Additional outlet installation is additional. Additional remote, \$0.99 each/month. Failure to return equipment upon service termination results in assessment of \$650 equipment charge. Price does not include shipping and handling, taxes, incremental charges and surcharges. Other restrictions may apply. Channel line-up, prices and package components subject to change. Qwest Choice TV Activation Offer: Available for AZ Valley residents only until April 9, 2005 and provides for 2 months of Full Choice™ service and installation free up to \$120. Offer does not apply to monthly recurring charges for premium service, such as HBO/Max Pak. Qwest Advantage Plus: Optional service available only to Qwest Choice™ TV subscribers. \$6.99 per month for Full Choice customers and \$9.99 for basic service customers. Qwest Choice™ OnLine: Available to new customers. Service not available in all areas. Installation subject to technical feasibility. Requires Ethernet Modem available through Qwest. \$5 monthly modem rental fee. Failure to return equipment upon service termination results in assessment of \$250 charge for the modem, \$45 charge for 4 port hub and \$55 charge for 6 port hub. Actual speed varies depending on service location, phone line qualifications, computer performance/configuration, network/internet congestion and other factors. Uninterrupted or error-free service not guaranteed. Price does not include shipping and handling, taxes, incremental charges and surcharges. Prices subject to change. Other restrictions may apply. Activation Offer for Choice Online: free installation of \$124.99 for Qwest Choice™ TV customers and \$9.99 installation offer for non-Qwest Choice TV customers expires April 9, 2005. Offers apply to first PC only; each additional one at \$124.99 installation charge. Activation Offer for Qwest Choice OnLine: Available for AZ Valley residents only until April 9, 2005 and provides for 2 months of service (up to \$89.98) and standard installation (up to \$124.99) free. Customer selecting non-standard installation will receive a \$124.99 credit toward their installation purchase.

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Quest Choice™ Home Your phone line, unlimited local calls and any price of the following features:

- Caller ID with Quest®
- Security Screen™
- Line Backer™
- 3-Way Calling
- Voice Mail
- Call Forwarding
- Call Reception
- Last Call Return
- Call Waiting
- Custom Ringing
- See 411™ Directory Assistance Calls

- 1 Home Line \$25.99/mo.
- 2 Home Lines* \$35.99/mo.

Plus taxes and surcharges. R2 only.

Quest Choice™ Home Plus

Choose as many of the features listed above as you want!

- 1 Home Line \$32.99/mo.
- 2 Home Lines* \$42.99/mo.

Plus taxes and surcharges. R2 only.

Quest Choice™ Long Distance

- Talk a little or talk a lot
- Unlimited direct dialed domestic long distance calling with no calling time restrictions
- \$2.00 monthly recurring charge per line

\$50 monthly interstate service fees per account. Fees apply toward \$20 cap. Up to \$20/month maximum.

Long-distance offers expire 4/30/95.

Quest Choice™ International

Low monthly fee provides discounted prices to more than 200 countries, day or night.

\$4.00/mo. to Quest Choice Home customers. Plus taxes and surcharges.

10 Cents to Mexico

For frequent calling from your home phone to Mexico 10¢/min. to Mexico \$4.00/mo. Plus taxes and surcharges.

60 Minutes Canada Savings™

Get 60 anytime minutes to any Canadian province for a flat monthly fee. \$3.00/mo. Plus taxes and surcharges.

*Not available in all areas.

Prices and plan details subject to change.

Call for special offers!

Call for special offers!

Call for special offers!

Find the plan with the right amount of minutes for you and your family, and with combined billing and FREE calling between your Quest Wireless® and home phones when on the network in your home coverage area. Plus, all plans include Caller ID, Domestic Wireless Long Distance and 3-Way Calling. See discourses below for important details.

Quest Choice™ Wireless Cross Country Plans

- Talk anywhere on the network with our nationwide home coverage area.
- Cross Country 500 Anytime Minutes \$39.99/mo.
- Cross Country 1000 Anytime Minutes \$59.99/mo.
- Cross Country 1600 Anytime Minutes \$79.99/mo.
- Cross Country 1900 Anytime Minutes \$99.99/mo.
- Cross Country 2600 Anytime Minutes \$149.99/mo.

Quest Choice™ Wireless State Plans

- Make most of your calls from 11-state/7 these anytime plans are for you.
- State 800 Anytime Minutes \$49.99/mo.
- State 1100 Anytime Minutes \$69.99/mo.
- State 1500 Anytime Minutes \$79.99/mo.
- State 2000 Anytime Minutes \$99.99/mo.
- State 3000 Anytime Minutes \$149.99/mo.

Calls made outside of the customer's home coverage area while on the network will be \$30/minute including long distance. Calls made while in or outside of the home coverage area while not on the network are \$30/minute plus applicable long distance charges. Free calls to home on select plans. Plus taxes and surcharges and \$1.75 monthly cost recovery fees per handset. Prices, plans and promotions subject to change.

*Not eligible for Add-a-Line.

Quest Choice™ Wireless Unlimited

Never worry about running out of minutes again. Unlimited calling when on the network.

Wireless Unlimited

Prices and plan details subject to change.

\$199.99

Quest Choice™ Wireless Cross Country Plus Plans

Get anytime calling with no automatic roaming charges.

- Cross Country Plus 600 \$6
- Cross Country Plus 900 \$7
- Cross Country Plus 1200 \$8
- Cross Country Plus 1500 \$9
- Cross Country Plus 1800 \$14

All prices are per month and do not include taxes and surcharges. Pricing (OT) subject to change for all plans, excluding Quest Choice Wireless Plus, are \$30/minute, plus applicable long distance charges. All long distance charges are based on the carrier's rates. Usage in excess of minutes will be billed at \$30/minute, except on Quest Choice Wireless Unlimited. No additional minutes fees apply. Plus taxes and surcharges and \$1.75 monthly cost recovery fees per handset. Prices, plans and promotions subject to change.

Wireless Features

- Caller ID
- Domestic Wireless Long Distance
- Three-Way Calling
- One Number Service
- Voice Messaging Link
- Wireless Voice Messaging
- Free calls between Quest Wireless and Quest Home Plans
- Unlimited Nights/Weekends Long Distance on Quest home phone

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